GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4184
ANSWERED ON:25.08.2004
CONCESSIONAL TELEPHONE FACILITY TO SENIOR CITIZENS
Purandeswari Smt. Daggubati;Yadav Shri Sita Ram

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the MTNL has offered any concession to senior citizens on the fixed telephone services in the country;

(b) if so, the details thereof;

(c) whether this concessional facility is also provided by private telephone operators in their various services including the cellular one;

(d) if so, the details of such private operators alongwith the rates of concession;

(e) if not, whether the Government proposes to take up this issue with private operations; and

(f) if so, the time by which it is likely to be taken up?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Yes, Sir. MTNL is providing telephone services in Delhi and Mumbai only. The following concessions are offered to senior citizens under `Plan 250` by MTNL:-

i) No registration Charges.
ii) 25% rebate in Installation Charges.
iii) 25% rental rebate.
iv.) Reduced Security Deposit of Rs.1125/- for local & STD line.

(c) & (d) No, Sir.

(e) & (f) Private operators are to comply with Tariff Orders, Quality of Service Regulations and Other Directives issued from time to time by Telecom Regulatory Authority of India (TRAI) in this regard.